

Insurance ID Card



Non-Emergency Care

If you do not have a medical emergency, you **SHOULD** go to a walk-in clinic or local doctor who can assist you with your medical needs. You **SHOULD NOT** go to the Emergency Room (ER). You can call IMG prior to receiving any treatment and they will assist in locating a medical provider, or you can visit the online provider search tool:

<https://www.envisageglobalinsurance.com/network/img-uhc.php>

Student Zone

You can manage your insurance plan directly online through the Student Zone. The Zone will allow you to locate providers online, learn more about the USA health care system, obtain a replacement ID card, learn how to file a claim and much more. To visit the Zone, please go to:

<https://www.envisageglobalinsurance.com/student-zone/eurapair/>

Insurance Helpline

If you have been hospitalized, need to find out the status of a claim or need to access any of the travel insurance services included with your insurance plan, or need to contact IMG for any of the reasons described in your Certificate of Insurance, please contact International Medical Group (IMG):

USA Toll Free (855) 731-9445



USA Direct +1 (317) 927-6806

Email insurance@imglobal.com

This document is being provided for informational purposes only and does not supersede in any way the terms in the governing documents for your insurance plan.

IMPORTANT — Please cut your insurance ID card out on the dotted line below and carry your ID card with you at all times. When seeking medical treatment, it is very important that you present your ID card at the time of treatment.

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|  <p>UnitedHealthcare Options PPO</p> <p>Health Plan (80840): 911 87726 04 Member ID: 84588007 Network Effective Date: 2019-01-11 Payer ID: 87726 Group Number: 0911695</p> <p>Insured: Laure Larrose Effective Date: 2019-01-11 IMG Insured ID: 84588007 IMG Certificate Number: EPASN00266403</p> <p>Possession of this card does not guarantee coverage.</p> |  <p>To precertify, verify eligibility, and/or benefits, please contact IMG directly. Failure to comply with precertification will result in a reduction of benefits.</p> <table><tr><td>Inside the U.S. and Canada: +1.800.628.4664</td><td>Outside the U.S. and Canada: +1.317.655.4500</td></tr><tr><td colspan="2">Email: insurance@imglobal.com</td></tr><tr><td colspan="2">Fax: +1.317.655.4505</td></tr></table> <p>Online Provider Network: www.imglobal.com/provider Electronic Claim Payor ID: IMGIN Mail all claims to: International Medical Group (IMG) P.O. Box 88500, Indianapolis, IN, 46208-0500 USA</p> <table><tr><td>For providers inside the USA: UnitedHealthcare P.O. Box 740372 Atlanta, GA 30374-0372 Telephone: 1.888.543.1238</td><td>For providers outside the USA: IMG, P.O. Box 88500 Indianapolis, IN 46208-0500 USA Telephone: +1.317.655.4500 Fax: +1.317.655.4505</td></tr></table> | Inside the U.S. and Canada: +1.800.628.4664 | Outside the U.S. and Canada: +1.317.655.4500 | Email: insurance@imglobal.com | | Fax: +1.317.655.4505 | | For providers inside the USA: UnitedHealthcare P.O. Box 740372 Atlanta, GA 30374-0372 Telephone: 1.888.543.1238 | For providers outside the USA: IMG, P.O. Box 88500 Indianapolis, IN 46208-0500 USA Telephone: +1.317.655.4500 Fax: +1.317.655.4505 |
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