



Coverage Summary | Certificate# EPASN00267688

This brochure is a summary of coverage for Aspire Work & Travel Participants under the EPASN00267688 policy. Please see the [Certificate Wording in your Student Zone](#) for a full list of benefits, terms and conditions, exclusions, and more.

Schedule of Benefits	Coverage (\$USD)
Lifetime Maximum	\$500,000
Per Injury/Illness Maximum	\$100,000
Deductible	\$50 per injury/illness
Emergency Room	Additional \$350 without inpatient admission
Coinsurance	100% of Eligible Medical Expenses
Hospital Room & Board	Semi-private room rate, including nursing service
Hospital Intensive Care	URC
Ambulance Coverage	URC for injuries and illnesses
Physical Therapy	\$50 copay per visit and \$1,000 maximum
Prescription Drugs	URC
Physician Visit	URC limited to 1 visit per day
Dental	Sudden unexpected pain: \$200 maximum Accident: URC
Emergency Medical Evacuation	Up to \$50,000 Lifetime Maximum
Return of Mortal Remains	\$10,000 maximum
Accidental Death and Dismemberment	\$50,000
Sports Coverage	Leisure and recreational selected sports Please see the certificate for full details.

URC = Usual, Reasonable and Customary Expenses

Student Zone

You can visit your student zone for further details about your plan and how it works:

[Aspire Student Zone](#)

Insurance ID Card

Keep a copy of your Insurance Identification Card with you at all times. In the event that you have lost your Insurance Identification Card please visit [your student zone](#) for a replacement.

24-hour Assistance

USA Toll Free (855) 731-9445
USA Direct +1 (317) 927-6806
or via email at: CustomerCare@IMGGlobal.com

Pre-Certification

For any inpatient treatment, surgeries or major events (such as medical evacuation or compassionate return) you will need to contact IMG directly as soon as possible to pre-certify.

Provider Directory

Within the USA, the plan utilizes the UnitedHealthcare network (UHC) where providers can bill directly to the insurance company for payment. You can [search for providers online](#) in your student zone.

Claims

In the event that a provider does not directly bill or the claims team needs a claim form to further process a claim, [download the Claim Form](#) from the Student Zone and submit the completed form to:

Email - CustomerCare@IMGGlobal.com (recommended)

Fax: (+1) 317 655 4505

International Medical Group
Claims Department
PO Box 88500
Indianapolis, IN 46208-0500

Claims Update

[MyIMG in your Student Zone](#) will allow you to login and view all your claims activity and contact the claims team directly with any questions.

General Exclusions

- 1) War; Military Action
 - 2) Terrorism
 - 3) Pre-existing Conditions, except as covered under medical stabilization
 - 4) Maternity and Newborn Care
 - 5) Charges for any Treatment or supplies that are:
 - (a) not incurred, obtained or received by an Insured Person during the Period of Coverage
 - (b) not presented to the Company for payment by way of a complete Proof of Claim within one hundred eighty (180) days of the date such Charges are incurred
 - (c) not administered or ordered by a Physician
 - (d) not Medically Necessary
 - (e) provided at no cost to the Insured Person or for which the Insured Person is not otherwise liable
 - (f) in excess of Usual, Reasonable, and Customary
 - (g) incurred by an Insured Person who was HIV +, HIV, AIDS virus, AIDS related Illness, ARC Syndrome, AIDS and/or any other Illness arising or resulting from any complications or consequences of any of the foregoing conditions; whether or not the Insured Person had knowledge of his/her HIV status prior to the Effective Date, and whether or not the Charges are incurred in relation to or as a result of said status
 - (h) provided by or at the direction or recommendation of a chiropractor, unless ordered in advance by a Physician
 - (i) performed or provided by a Relative of the Insured Person
 - (j) not expressly included as Eligible Medical Expenses as defined in the ELIGIBLE MEDICAL EXPENSES provision
 - (k) provided by a person who resides or has resided with the Insured Person or in the Insured Person's home
 - (l) required or recommended as a result of complications or consequences arising from or related to any Treatment, Illness, Injury, or supply excluded from coverage or which is otherwise not covered under this insurance
 - (m) for Congenital Disorders and conditions arising out of or resulting there from
 - 6) Charges incurred for telephone consultations except Telemedicine consultations through an established Telemedicine protocol system will be considered individually based on medical necessity and appropriateness as determined by the Company under the plan
 - 7) Charges incurred for failure to keep a scheduled appointment
 - 8) Charges incurred for Surgeries or Treatment or supplies which are Investigational, Experimental, or for research purposes
 - 9) Charges incurred while confined primarily to receive Custodial Care, Educational or Rehabilitative Care
 - 10) Charges incurred for any Surgery, Treatment or supplies relating to, arising from or in connection with, for, or as a result of:
 - (a) weight modification, modifications of the physical body or the Treatment of obesity
 - (b) cosmetic or aesthetic reasons, except for reconstructive Surgery when such Surgery is Medically Necessary and is directly related to and follows a Surgery which was covered under this insurance
 - (c) Except as specifically provided for in the SPORTS provision, any Illness or Injury sustained while taking part in, practicing or training for: Hazardous or Extreme sports, Amateur Athletics; Professional Athletics; or athletic activities that are sponsored by any Governing Body or Authority or the International Olympic Committee
 - (d) any Injury or Illness sustained as a result of being under the influence of or due wholly or partly to the effects of alcohol, liquor, intoxicating substance, narcotics or drugs other than drugs taken in accordance with Treatment prescribed and directed by a Physician but not for the Treatment of Substance Abuse
 - (e) any willfully Self-inflicted Injury or Illness
 - (f) any sexually transmitted or venereal disease
 - (g) any testing for the following: HIV, seropositivity to the AIDS virus, AIDS related Illnesses, ARC Syndrome, AIDS
 - (h) any Illness or Injury resulting from or occurring during the commission of a violation of law by the Insured Person, including, without limitation, the engaging in an illegal occupation or act, but excluding minor traffic violations
 - (i) any Substance Abuse
 - (j) speech, vocational, occupational, biofeedback, acupuncture, recreational, sleep or music therapy
 - (k) orthoptics, visual therapy or visual eye training
 - (l) any Illness or Treatment of the feet, including without limitation: orthopedic shoes; orthopedic prescription devices to be attached to or placed in shoes; Treatment of weak, strained, flat, unstable or unbalanced feet; metatarsalgia, bone spurs, hammer toes or bunions; and any Treatment or supplies for corns, calluses or toenails; provided, however, that claims for Treatment or supplies for the feet may be eligible for coverage under this insurance at the sole option of the Company and subject to all other Terms of this insurance when related to:
 - i. an Injury to the foot arising from an Accident covered hereunder
 - ii. an Illness for which foot Surgery is Medically Necessary and determined to be the only appropriate method of Treatment
 - (m) hair loss, including without limitation wigs, hair transplants or any drug that promises to promote hair growth, whether or not prescribed by a Physician
 - (n) any sleep disorder, including without limitation sleep apnea
 - (o) any exercise program and/or equipment, whether or not prescribed or recommended by a Physician
 - (p) any exposure to any non-medical nuclear or atomic radiation, and/or radioactive material(s)
 - (q) any organ or tissue or other transplant or related services, Treatment or supplies
 - (r) any artificial or mechanical devices designed to replace human organs temporarily or permanently after termination of Inpatient status
 - (s) any efforts to keep a donor alive for a transplant procedure
 - (t) any Illness or Injury incurred in the Host Country as a result of epidemics, pandemics, public health emergencies, Natural Disasters, or other disease outbreak conditions that may affect a person's health when, prior to the Insured Person's entry into the Host Country, any of the following were issued regarding the Host Country:
 - i. the World Health Organization had issued an Emergency Travel Advisory
 - ii. the United States Centers for Disease Control & Prevention had issued a Warning Level 3 (avoid nonessential travel)
 - iii. a similar governmental agency of the Insured Person's Country of Residence had published, communicated or issued a Travel Warning restriction or official declaration informing the public about such health issues before the Insured Person traveled to the Host Country
- 11) Charges incurred for any Treatment or supply that either promotes or prevents or attempts to promote or prevent conception or birth; including but not limited to: artificial insemination; oral contraceptives, Treatment for infertility or impotency; vasectomy or reversal of vasectomy; sterilization or reversal of sterilization; surrogacy or abortion
 - 12) Charges incurred for any Treatment or supply that either promotes, enhances or corrects or attempts to promote, enhance or correct impotency or sexual dysfunction
 - 13) Dental Treatment, except for Emergency Dental Treatment necessary to replace sound natural teeth lost or damaged in an Accident covered hereunder
 - 14) Charges incurred for eyeglasses, contact lenses, hearing aids, hearing implants and Charges for any Treatment, supply, examination or fitting related to these devices, or for eye refraction for any reason
 - 15) Charges incurred for eye Surgery, such as but not limited to radial keratotomy, when the primary purpose is to correct or attempt to correct nearsightedness, farsightedness, or astigmatism
 - 16) Charges incurred for Treatment or supplies for temporomandibular joint (TMJ) including but not limited to TMJ syndrome, craniomandibular syndrome, chronic TMJ pain, orthognathic Surgery, Le-Fort Surgery, or splints
 - 17) Charges incurred while in the Insured Person's Home Country, except as otherwise expressly provided for hereunder
 - 18) Charges incurred for any immunizations and/or routine physical examinations
 - 19) Charges incurred for any travel, meals, transportation and/or accommodations, except as otherwise expressly provided for in this insurance
 - 20) Charges or expenses incurred for nonprescription drugs, medicines, vitamins, food extracts, or nutritional supplements; IV vitamin or herbal therapy; drugs or medicines not approved by the United States. Food and Drug Administration or which are considered "off-label" drug use; and for drugs or medicines not prescribed by a Physician
 - 21) Charges and all costs related to or arising from or in connection with all trips to the Host Country undertaken for the purpose of securing medical Treatment or supplies
 - 22) Charges incurred for hospice care
 - 23) Charges for massage therapy
 - 24) Charges for Treatment of an Illness or Injury for which payment is made or available through a workers' compensation law or a similar law
 - 25) Accidental Death or Dismemberment when the Insured Person's death or dismemberment is caused directly or indirectly by, results from, or where there is a contribution from, any of the following:
 - (a) bodily or mental infirmity, illness or disease
 - (b) infection, other than infection occurring simultaneously with, and as a direct result of, the accidental injury.

This is only a key list of exclusions and does not supersede in any way the Certificate of Insurance and governing policy documents (together the "Insurance Contract"). The Insurance Contract is the only source of the actual benefits provided and can be found in your Student Zone.